

COURSE	DATE	TIME	LOCATION	REMARKS
INTRO TO CENTREX AND ELECTRONIC BUSINESS SETS	January 16, 2003	8:30 - 12:30	Sacramento Telecommunications Division Office Room 115 A	
<p>DESCRIPTION:</p> <p>This course presents an overview of Pacific Bell's Centrex and Electronic Business Sets. The course content includes a description of:</p> <ul style="list-style-type: none"> • What is a Centrex? • Centrex Features and Operation • State City-Wide Centrex and Consolidated Centrex • Centrex vs. PBX • Electronic Business Sets (EBS) Hardware • Electronic Business Sets (EBS) Terms and Features • Electronic Business Sets (EBS) Interactions • Electronic Business Sets (EBS) Configuration Worksheets <p>This leader led class discusses the features, operation, interactions, advantages, limitations and prices for Centrex and Electronic Telephone Features (ETF) and the Electronic Business Sets (EBS) from NORTEL.</p>				